

CHILD SAFETY ABOVE ALL.

The Stateline Family YMCA is deeply committed to child safety and proud to be Praesidium accredited, reflecting our ongoing dedication to creating a safe, trusted environment for every child we serve. This commitment is carried throughout our policies, facility access enforcement, program structures, and more.

CODE OF CONDUCT

- All persons entering the Y should represent our Core Values of Caring, Honesty, Respect and Responsibility.
- All persons using our facilities or grounds are expected to follow all safety standards set forth by the Stateline Family YMCA, to include all YMCA policies and procedures.
- All persons using equipment at the YMCA are required to properly clean it before and after their use.
- Physical or verbal abuse, sexual innuendo or display, or offensive behavior of any kind is unacceptable and will not be tolerated.
- YMCA staff reserve the right to determine if any conduct or language is inconsistent with the YMCA's mission and values, and to act accordingly if an individual is not behaving appropriately. Action taken to address behavior may include loss of privileges and/or membership if deemed necessary.
- The YMCA is a weapon, smoke, vape, drug and alcohol-free facility. This also includes its grounds. The possession or sale of any drugs or drug paraphernalia will lead to prosecution to the fullest extent of the law.
- Persons responsible for any loss of or damage to Y property or that of members, volunteers or staff will be held personally & financially liable.
- Programs and schedules are subject to change.

SEX OFFENDER SCREENINGS

The protection of members, volunteers, and guests who are participating in programs or are using YMCA facilities is of paramount concern to our Board and staff. The Y regularly reviews sex offender registries for members, vendors, guests, and unaccompanied visitors, and denies access and/or membership to any person the Y learns is a registered sex offender. Furthermore, all high-access volunteers, vendors, and staff must pass a thorough multi-county national background screening before permitted to work with our Y.

YMCA CHECK-IN

- Members and program participants must present their YMCA membership or participant card at the front desk each time they visit the Y.
- Members with a balance due will not be able to use the facility until the balance is paid.
- Granting access to the Y by sharing member barcodes, sneaking people in, etc. is strictly prohibited and may result in revocation of privileges and/or membership.

GUESTS

- Members may bring a guest. Guests must be accompanied by the member and the member must stay at the facility while the guest is present.
- Each Adult and Household membership includes 8 free guest passes per year.
- Guest restrictions and schedules may apply.
- Guest passes are valid for one day only.
- Only members 15 and older may bring a guest to the Y. Guests under 15 years of age must be accompanied by an adult member (18+) at all times

MEMBERSHIP PAYMENTS

- A 3% processing fee will be assessed on all credit card transactions.
- \$25 Non-Refundable Fee applies to any returned Electronic Funds Transfer (EFT) and/or credit card payment.
- The best discount or reduced membership rate prevails and cannot be combined with other discounts.
- Membership cancellation forms must be submitted online or in writing to the Front Desk. You must give a written notice at least seven (7) days prior to your next draft or you will be charged for the upcoming month.
- Members will be required to show proof of cancellation if disputing any charges on personal account.

YOUTH FACILITY SUPERVISION

Agnes 6 and under

- General Facility: youth must be actively supervised at all times by a parent, guardian, or responsible adult (18 or older).
- Wellness Center: youth ages 6 and under are not permitted.
- Aquatic Areas: Adult must be in the pool/splash pad at all times during family and open swims times.

Agnes 7-9

- General Facility: youth must be actively supervised at all times by a parent, guardian, or responsible adult (18 or older).
- Wellness Center: youth ages 7-9 and under are not permitted.
- Aquatic Areas: Adult (18 or older) must be on the pool deck during family and open swims times.

Agnes 10-12

- General Facility: youth must be actively supervised at all times by a parent, guardian, or responsible adult (18 or older). 12 year olds are permitted at the Y without adult supervision.
- Wellness Center: youth ages 10-12 may utilize the cardio equipment with an adult (18 or older) present at all times AFTER they have completed the Youth Wellness Course.
- Aquatic Areas: Adult (18 or older) must be on the pool deck during family and open swim times.

Agnes 13-17

- General Facility: youth are permitted to be at the Y without adult supervision.
- Wellness Center: youth ages 13-17 may utilize the cardio and strength equipment without an adult present at all times AFTER they have completed the Teen Orientation Course.
- Aquatic Areas: may swim without an adult present during designated times.

Curfew: After 8:30pm all youth 12 and under are not permitted to be at the YMCA*

*Unless participating in a staff-supervised program. When children are participating in a program, a parent/guardian or responsible adult 18 or older must remain on the premises unless otherwise noted

NATIONWIDE RECIPROCITY

Nationwide Membership reciprocity enables you to visit any participating YMCA in the United States, outside of the Stateline Family YMCA area. Must show valid ID and use home branch at least 50% of the time. Check with the YMCA you are visiting for more information.

STAY N' PLAY & HANGOUT SPACES

- Stay n' Play is available for children 6 weeks to 6 years of age at both branches.
- Hangout is available at the Ironworks Branch for children ages 7 to 14 years of age.
- Check our website or contact your branch for specific times.

DRESS CODE: A POLICY OF MODESTY

Stateline Family YMCA is a family-friendly facility that enforces a policy of modesty. The YMCA reserves the right to determine the appropriateness of all attire worn in the facility and request clothing be changed or individuals leave the premises if they do not comply with the dress code.

- Close-toed, athletic shoes are required in the wellness center, studios (except permitted classes), gymnasium, track, and racquetball courts
- Proper gym, swim, and workout attire appropriate to your activ(ies) and space(s)
- Outside of swimwear, approximately 4" or less of midsection is permitted to be visible, and buttocks should be fully covered.
- Street shoes are not permitted on the gym floor, pool deck, court surfaces or fitness equipment. Please change your shoes when arriving to our facilities.



PERSONAL ENTERTAINMENT

Use headphones or earbuds while listening to music or other entertainment in all spaces. Bluetooth speakers and loud music are not permitted in the facility unless approved and managed by staff.



WELLNESS CENTER & STUDIOS

- Branch supervisors reserve the right to determine equipment competency and limitations at any time to ensure the safety of participants & members.
- Bags and bulky personal belongings must be kept in a locker.
- Time limits may be required as determined by area supervisors to ensure access for all in need.
- All equipment must be returned to its proper storage space when done.
- Keep things moving. Be mindful of others between sets; minimize stationary time to keep the equipment and spaces available for others.



PERSONAL TRAINING

Based on the recommendations of the YMCA of the USA, and because personal training services are offered by our Y, only Stateline Family YMCA certified personal training staff members will be allowed to utilize YMCA facilities for personal training services.



COMMUNICATION PRIVACY

Your privacy is important to us; therefore, we will not sell, rent or give your name and address to anyone for any reason outside of the Y. The Stateline Family YMCA typically communicates the following information via email, app alerts, phone call, and/or text:

- Exclusive offers, new programs or classes and special events
- Member Satisfaction Surveys
- Facility and membership updates
- Account issues
- E-newsletters



CLASSES & PROGRAMS

- Any class without a minimum number of participants may be subject to cancellation.
- Paid classes or programs cancelled by the Y will be made up, or credits or refunds will be issued as determined by the Y.
- Credits must be submitted to and approved by the Program Director.
- Refunds needed due to the individual missing the program will only be given with a doctor's written notice and approval of the Program Director.
- Any other class or program missed by a participant cannot be made up.
- Schedules and offerings are subject to change.



LOCKER ROOM

- Clothing and other personal belongings not in use may be stored in the lockers provided by the Y.
- Locks should not be left on daily-use lockers, and will be removed.
- Please store your personal belongings in a locked locker (bring your own lock). The YMCA is not responsible for any items stolen in the facility or from the grounds.
- Adult locker rooms are for those 21 and older. All other members must use our family locker room.
- Please change inside the private stalls while using the family locker room.
- Diaper changes must take place inside private stalls or spaces without windows.



PRIVATE SPACES

Cell phone, camera, or video camera use is strictly forbidden in the locker rooms, rest rooms, and any other space considered a private space. This includes the use of Smart/AI Eyewear.



PHOTO NOTICE

The Y may take pictures and videos of various activities for promotional use. Many of these items will be used for social media and marketing print and digital materials. Should you wish to not be included, please notify our staff member(s). This policy applies only to YMCA photography and videography. The Y cannot enforce this policy amongst participants.



GYMNASIUM RULES

- Gym shoes are required. Individuals not wearing appropriate footwear will be asked to change their shoes or may be required to sit out or leave the gymnasium.
- Appropriate attire, including shirts, must be worn at all times.
- Bags and bulky personal belongings must be kept in a locker.
- Equipment must be respected and kept in quality working condition.
- No dunking or hanging on the rims or nets.
- No food or drink, apart from water in a covered container, is permitted in the gymnasium.
- Appropriate, family-friendly language must be used at all times. Absolutely no profanity or inappropriate language will be tolerated.
- At times, the gymnasium may be used for other scheduled programming. Check the gym schedule at your branch or on our website to be sure open gym is available.



SAUNA RULES

- Electric saunas are available for use in our 21 and older locker rooms at the Ironworks branch.
- In order to use the sauna, individuals must be 21 or older and have no medical contraindications for use.
- Absolutely NO WATER shall be poured on the sauna units. This will result in a damaged unit.
- The temperature of the sauna should stay at 160 degrees Fahrenheit for the safety of all members.
- Individuals should limit each session to 10 minutes for safety purposes.
- Please do NOT block the vents with any materials.
- Any manipulation of the vents and/or temperature will result in the sauna being shut down.



AQUATIC CENTER RULES

- Please do not enter the pool if you have medical contraindications, a communicable disease, or an open cut.
- Appropriate swim attire must be worn in the pool. Street clothes are not allowed in the pool and shoes are not allowed on the deck.
- Do not bring food, drink, gum, or tobacco into the pool or pool area.
- Please shower before entering the pool and after use of toilet facilities.
- Do not wear lotions or oils in any of the pools.
- Running and/or rough play in the pool area is not permitted.
- Animals are not permitted in the pool area.
- Diaper changing on the pool deck is prohibited.
- No glass or shatterable items in the pool area.
- Non-toilet trained children are required to wear swim diapers.
- Diving, back flips, spins, and running jumps are NOT permitted when entering the pool.
- Only Coast Guard approved personal floatation devices are permitted in the pool; we do not allow inflatables of any kind. Children who require the assistance of a floatation device must have an adult with them in the water and within arms reach at all times.
- Non-swimmers of any age are not permitted in the deep end of the pool.
- To ensure our members' safety, all youth ages 16 and under are required to take a swim test if they wish to swim in the instructional area, use the lily pads or current channel area.
- Y lifeguards reserve the right to test swimming competency of any participant at any time if their ability to safely utilize the deep end of the pool is in question.
- Pool schedule is subject to change.
- Please see additional rules in your new member packet, online, and in the aquatics area prior to using the space.



WHIRLPOOL/HOT TUB RULES

- In order to use the whirlpool/hot tub, individuals must be 18 or older and have no medical contraindications for use.
- Please wait at least 5-minutes after exercising before entering, and limit usage time to no more than 10-minutes.
- Please see additional rules in your new member packet, online, and in the aquatics area prior to using the space.